

Cancer Assistance Program – 2013 Client Services Statistics

Number of clients served

Total clients in receipt of service	2163
Total number of new clients receiving service	937

Breakdown of services provided

Rides to and from cancer-related medical appointments	3017
Parking spots provided	1107
Home health equipment items loaned out	4674
Personal care and comfort items issued (# of packages of incontinence products, # of six-packs of oral nutritional products, wigs, head coverings, breast prostheses, mastectomy bras, etc)	1551
Number of clients accessing transportation support	479
Number of clients accessing parking	156
Number of clients accessing home health equipment and personal care and comfort items	1689

Length of time accessing CAP services

0-6 months	20%
7-12 months (between 6 months and one year)	6%
13-24 months (between 1 and 2 years)	28%
25-36 months (between 2 and 3 years)	20%
37-48 months (between 3 and 4 years)	11%
49-60 months (between 4 and 5 years)	6%
61-72 months (between 5 and 6 years)	3%
73-84 months (between 6 and 7 years)	2%
85-96 months (between 7 and 8 years)	2%
Over 8 years	2%

Top 10 home health equipment loans

1. Rollator	6. Raised Toilet Seat
2. Commode	7. Bath Stool/Chair
3. Bathroom Transfer Bench	8. Transport Chair
4. Wheelchair	9. Versaframe
5. Bedrail	10. Standard Walker

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Percentage of clients served by community

Greater region of Hamilton (83%)	
Ancaster	3%
Dundas	4%
Flamborough, including Waterdown	1%
Glanbrook, including Binbrook and Mount Hope	3%
Hamilton	63%
Stoney Creek	9%
Brant County	2%
Haldimand-Norfolk	4%
Halton Region	6%
Niagara Region	3%
Other	2%

Gender breakdown of clients served

Female	57%
Male	43%